



Dear LAA member,

LAA, COVID-19 Mutual backup agreement.

It is agreed that all LAA members will provide mutual backup services to one another in the event of any facility being unable to meet demands due to staff restrictions under quarantine and self isolation requirements.

This agreement also includes other emergencies, including but not limited to fires, floods, unforeseen disruption to utilities (such as gas, water and electricity) and other calamities, natural or otherwise.

On the occurrence of any of the above one party may call on the other party to assist in providing a back-up service to the other party.

The back-up service could be provided in one of the following forms:

- The Party providing the service ("Providing Party") could provide the affected ("Affected Party") with its premises after hours of the use of the Affected party to operate the laundry of the Providing Party to process the linen of the Affected Party at an agreed cost per day for the rental of the premises plus the cost of utilities
- Process each other's linen based on an agreed fixed price list

Or a combination of above.

This Agreement may be varied by the Parties in writing from time to time.

This Agreement is open-dated and shall remain in force unless terminated by mutual agreement with 12 months' notice.

Sincerely

Joe Sullivan
President
Laundry Association of Australia